

Central Okanagan Business Services

Bid & Business Opportunities

British Columbia Government - BC Bid	http://www.bcbid.gov.bc.ca/open.dll/
City of Kelowna	http://www.kelowna.ca/CM/Page103.aspx
Civic Info BC	http://www.civicinfo.bc.ca/
Lake Country	http://www.lakecountry.bc.ca/siteengine/activepage.asp?PageID=219
MERX – Canadian & US Public Tenders, Federal, Provincial & Municipal	http://www.merx.com
Peachland	http://www.peachland.ca/cms.asp?wpID=209
West Kelowna	http://www.districtofwestside.ca/index.aspx?page=22
Regional District of Central Okanagan	http://www.regionaldistrict.com/departments/finance/finance_purchasing.aspx
Westbank First Nation - Engineering, Utilities & Public Works (250) 707-3332 or	www.wfn.ca

Business License Information

Any person owning or operating a business within the Central Okanagan must obtain an annual Business License to be prominently displayed in their place of business. This applies to all retail and commercial establishments, management and professional firms, home businesses, bed and breakfasts, secondary suite rentals and taxi cab companies.

OPTIONAL Inter-Community Business License Program – Kelowna, West Kelowna, Peachland and Lake Country participate in the Inter-Community Business License Program designed to simplify business licensing and reduce costs. Companies doing business in more than one community (with only one fixed location) may now purchase a Mobile Business License for an annual fee of \$150 in addition to the municipal fee.



This online service provides a customized list of permits and licences from all levels of government that you may require for your business. www.bizpal.ca.

One Stop Business Registration (OSBR)

www.onestopbc.ca

OSBR is available to register your business with Canada Customs and Revenue Agency (HST, payroll, income tax, import/export accounts), register your business name, register with the Province for PST, and the Worker's Compensation Board.

Local Business Licensing Offices

City of Kelowna

In Person: 1435 Water Street

Phone: (250) 469-8960

Online: <http://www.kelowna.ca/CM/Page1253.aspx>

District of Lake Country

In Person: 10150 Bottom Wood Lake Road

Phone: 250-766-5650

Online: <http://www.lakecountry.bc.ca/siteengine/activepage.asp?PageID=122>

District of Peachland

In Person: 5806 Beach Avenue

Phone: (250) 767-2647

Online: <http://www.peachland.ca/cms.asp?wpID=61>

District of West Kelowna

In Person: 2760 Cameron Road

Phone: (778) 797-8820

Online: <http://www.districtofwestkelowna.ca/index.aspx?page=224>

Regional District of Central Okanagan

In Person: 1450 KLO Road, Kelowna

Phone: (250) 469-6211

Online: http://www.regionaldistrict.com/departments/inspections/inspections_buslicense.aspx

Email: business@cord.bc.ca

Westbank First Nation

In Person: 301-515 Hwy 97 South

Phone: (250) 769-4999

Online: <http://www.wfn.ca/commplan.asp>

Chambers of Commerce & Business Associations

Kelowna Chamber of Commerce

544 Harvey Avenue
Kelowna, BC V1Y 6C9
Phone: (250) 861-3627
Email: info@kelownachamber.org
Web: www.kelownachamber.org

Westbank & District Chamber of Commerce

2372 Dobbin Road
Westbank, BC, V4T 2H9
Phone: 250-768-3378 Toll Free: 1-866-768-3378
email: admin@westbankchamber.com
Web: www.westbankchamber.com

Peachland Chamber of Commerce

5812 Beach Avenue
Peachland BC, V0H 1X7
Phone: 250-767-2455
Email: peachlandchamber@shawcable.com
Web: www.peachlandchamber.bc.ca

Lake Country Chamber of Commerce

#40-9522 Main Street,
Lake Country, BC V4V 2L9
Phone 250-766-5670 Toll Free 1-888 766 5670
E-mail admin@lakecountrychamber.com
Web: www.lakecountrychamber.com

Uptown Rutland Business Association (URBA)

200-160 Dougall Road South
Kelowna, BC V1X 3J4
Phone: 250-451-9861 Cell: 250-470-8236
Email: info@uptownrutland.com
Web: www.uptownrutland.com

Downtown Kelowna Association

#200 - 287 Bernard Avenue
Kelowna, BC V1Y 6N2
Phone: (250) 862-3515
E-mail: info@downtownkelowna.com
Web: www.downtownkelowna.com

Community & Economic Profiles

The Central Okanagan Regional Economic Profile, one of the most widely used sources of statistics and information specific to the Central Okanagan, is available on the Economic Development Commission's web site. <http://www.investkelowna.com/resources.html>

This document provides a wide range of information on the economy of the Central Okanagan including demographics, population growth projections and sector-specific information on the Region which extends from Peachland to Lake Country. It is a valuable research tool for business planning and source of information for those new to the Okanagan.

Community Profiles are also available for:

Central Okanagan East
Kelowna
Lake Country

Peachland
West Kelowna
Westbank First Nation

Connect with Local Business

Connecting Kelowna

<http://www.connectingkelowna.com/>

Our Okanagan Business Directory

<http://www.ourokanagan.ca/>

Corporate Retreats

Delta Grand Okanagan Resort

<http://www.deltahotels.com/en/hotels/british-columbia/delta-grand-okanagan-resort/>

Hotel Eldorado

www.hoteleldoradokelowna.com

Lake Okanagan Resort

www.lakeokanagan.com

Manteo Resort

www.manteo.com

Mon Reposa

www.kelownaluxurypenthouse.com

Predator Ridge Resort

www.predatorridge.com

Sparkling Hill Resort

www.sparklinghill.com

The Cove Lakeside Resort

www.covelakeside.com

Tourism Kelowna meeting planner

<http://www.tourismkelowna.com/meeting/meeting-services>

Development Projects

City of Kelowna

<http://www.kelowna.ca/CM/Page904.aspx>

Lake Country

<http://www.lakecountry.bc.ca/siteengine/activepage.asp?PageID=113>

Peachland

<http://www.peachland.ca/cms.asp?wpID=203>

RDCO

http://www.regionaldistrict.com/departments/planning/planning_currproj.aspx

Westbank First Nation

<http://www.wfn.ca/commplan.asp>

West Kelowna

<http://www.districtofwestside.ca/index.aspx?page=223>

Economic & Business Development Offices

Central Okanagan Economic Development Commission (COEDC)

Area: Peachland, West Kelowna, Kelowna, Lake Country

Director: Robert Fine

1450 KLO Road

Kelowna, BC V1W 3Z4

Phone: (250) 469-6280

Email: info@investkelowna.com

Web: www.investkelowna.com

District of West Kelowna Economic Development Office

Economic Development Officer: John Perrott

2760 Cameron Road

West Kelowna, BC V1Z 2T6

Phone: (778) 797-2215

Email: john.perrott@districtofwestkelowna.ca

Web: <http://www.districtofwestside.ca/index.aspx?page=548>

Peachland Economic Development Committee

Bob Sugden: BCSugden@shaw.ca

Rob Campbell: rcampbell@dominiongrand.com

Chris Byrd: cbyrd@shaw.ca

Barrie Hewer: Barrie@Hewer.com

<http://www.peachlandedc.com/>

Westbank First Nation

Economic Development Officer: Jayne Fosbery

301-515 Hwy 97 South

Kelowna, BC V1Z 3J2

Phone: (250) 769-4999

Email: jfosbery@wfn.ca

Web: <http://www.wfn.ca/ecdev.asp>

Employment

Employment Standards Branch

<http://www.labour.gov.bc.ca/esb/>

Career Opportunities with Local Government:

City of Kelowna <http://www.kelowna.ca/CM/page62.aspx>

Dist. Lake Country <http://www.lakecountry.bc.ca/siteengine/activepage.asp?PageID=10>

District of Peachland <http://www.peachland.ca/cms.asp?wpID=63>

District of West Kelowna <http://www.districtofwestside.ca/index.aspx?page=211>

Regional District of Central Okanagan http://www.regionaldistrict.com/departments/hr/hr_jobs.aspx

Westbank First Nation <http://www.wfn.ca/jobpost.asp>

Employment Resources, Subsidies, Training Programs

Helpful Links: http://www.investkelowna.com/documents/EmploymentSearchResources_000.pdf

Accelerate Okanagan (Technology Positions) <http://www.accelerateokanagan.com/jobs/>

Human Resources and Social Development Canada (HRSDC)
http://www.hrsdc.gc.ca/eng/funding_programs/index.shtml

Labour Market Partnerships

http://www.labourmarketservices.gov.bc.ca/employers/labour_market_partnerships.html

Okanagan Jobs <http://www.okanaganjobs.com/>

Physicians <http://www.betterhere.ca/default.htm>

Regional Employment Projections <http://www.bcstats.gov.bc.ca/data/lss/repm.asp>

Training Tax Credit http://www.sbr.gov.bc.ca/business/income_taxes/ttc/default.htm

Wage & Salary Information http://www.workingincanada.gc.ca/content_pieces-eng.do?lang=eng&cid=1

Wage Subsidies for Employers

http://www.labourmarketservices.gov.bc.ca/employers/targeted_wage_subsidies.html

Work Futures Occupational Outlook

<http://www.workfutures.bc.ca/welcome.do?language=en&country=CA>

Export Resources

Department of Foreign Affairs & International Trade – Kelowna Office

Harvey Rebalkin – Trade Commissioner

313 Bernard Avenue

Kelowna, BC V1Y 6N6

Phone: (250) 470-5000

Email: harvey.rebalkin@international.gc.ca

The Central Okanagan Economic Development Commission Export Program provides one-on-one assistance to companies in the Central Okanagan to assess their export readiness. The program is currently developing a marketing strategy around opportunities to showcase products made in the Okanagan, and identifying and communicating regulatory changes in the international marketplace.

Contact Richard Takai at rtakai@investkelowna.com or (250) 801-9020

Additional Resources:

Export British Columbia

<https://trade.britishcolumbia.ca/Export/Pages/default.aspx>

Trade British Columbia

<http://www.britishcolumbia.ca/Pages/Home.aspx>

International Trade Administration

<http://www.ita.doc.gov/>

Canadian Manufacturers & Exporters

<http://www.cme-mec.ca/>

Canadian Trade Commissioner

<http://www.tradecommissioner.gc.ca/>

Export Development Canada

<http://www.edc.ca/english/index.htm>

Export Finance Guide

https://www.edc.ca/english/tools_12185.htm

Export Related Guides and Publications

https://www.edc.ca/english/publications_brochures.htm

Strategis - Trade Data Online

<http://www.ic.gc.ca/eic/site/tdo-dcd.nsf/eng/Home>

UK Trade & Investment

<http://www.ukti.gov.uk/export.html?guid=none>

Foreign Entrepreneurs and Workers

The Central Okanagan Economic Development Commission **Foreign Skilled Worker Coordinator, Woody Cross**, helps to provide information to Central Okanagan employers on how to hire foreign workers and is the liaison with post secondary institutions in the Central Okanagan to facilitate opportunities to retain a skilled workforce in the Region. The COEDC assists temporary foreign workers, provincial nominees, students, investors, and business owners to navigate the several programs available that allow them to work in BC and actively promotes the Region to young families as a place to move, live, work and invest.

Contact Woody Cross at wcross@investkelowna.com or call (250) 826-3997 or check out this link for more information: <http://www.investkelowna.com/immigration.html>

Additional Resources:

Temporary Workers	http://www.cic.gc.ca/english/work/index.asp
International Students	http://www.welcomebc.ca/wbc/immigration/come/students/index.page
Skilled Workers & Professionals	http://www.welcomebc.ca/wbc/immigration/come/work/about/index.page?WT.svl=LeftNav
Investors & Business Owners	http://www.cic.gc.ca/english/immigrate/business/index.asp
Family Members	http://www.cic.gc.ca/english/immigrate/sponsor/index.asp
Immigration Employment Council of BC	http://www.tapintotalent.ca/about/about-iec-bc
Kelowna Community Resources	http://www.kcr.ca/
Central Okanagan Immigrant Employment Services	http://www.vdiss.com/Employment%20Kelowna.html

Funding & Business Incentives

BC Angel Forum	http://www.confmanager.com/main.cfm?cid=77
B.C. Government Venture Capital Program	http://www.tted.gov.bc.ca/TRI/ICP/VCP/Pages/default.aspx
BC's Investor Tax Credit Program	http://www.tted.gov.bc.ca/TRI/ICP/VCP/EligibleBusinessCorporation/Pages/TaxCredits.aspx
BC Tax Incentives for Small Business	http://www.sbr.gov.bc.ca/business/Income_Taxes/Corporation_Income_Tax/tax_credits/taxcredits.htm
British Columbia Film Tax Credits	http://www.bcfilm.bc.ca/fibc.php
Business Development Bank Canada (BDC)	http://www.bdc.ca/EN/Pages/home.aspx
Canada Business Government Grants, Loans & Financing	http://www.canadabusiness.ca/eng/82/
Canada Small Business Financing Program	http://www.ic.gc.ca/eic/site/csbfp-pfpec.nsf/eng/Home
Canada's Venture Capital & Private Equity Association	http://www.cvca.ca/about/
Canadian Financing Forum	http://www.financingforum.com/
Farm Credit Canada	http://www.fcc-fac.ca/en/
Financing Resources document	http://www.investkelowna.com/documents/FinancingResourcesforCentralOkanaganBusinessess_000.pdf
Factoring	http://kelownaaccountsreceivable.blogspot.com/
Industrial Research Assistance Program (IRAP)	http://www.nrc-cnrc.gc.ca/eng/ibp/irap.html
Industry Canada	http://www.ic.gc.ca/eic/site/ic1.nsf/eng/h_00073.html
Invest British Columbia	http://www.britishcolumbia.ca/Invest/Pages/BusinessIncentives.aspx
Scientific Research and Experimental Development (SR&ED) Tax Incentive Program	http://www.cra-arc.gc.ca/sred/
Small Business BC Financing Overview	http://www.smallbusinessbc.ca/pdf/overview.pdf
Southern Interior Development Initiative Trust	http://www.sidit-bc.ca/
Western Economic Diversification	http://www.wd.gc.ca/eng/home.asp

Government Employment & Training Programs

ASPECT	http://www.investkelowna.com/documents/ASBETPMrktLtr-TH-OK1_001.pdf
Service Canada Education & Training	http://www.servicecanada.gc.ca/eng/subjects/education/index.shtml
Skills Trade Employment Program (STEP)	http://www.investkelowna.com/documents/STEPProgram.pdf
Work Sharing	http://www.investkelowna.com/documents/WORKSHARING-Promosheet.pdf

High Tech Support

NRC-IRAP	http://www.nrc-cnrc.gc.ca/eng/ibp/irap.html
National Sciences and Engineering Research Council of Canada	http://www.nserc-crsng.gc.ca/index_eng.asp

Local Government Offices

City of Kelowna

1435 Water Street
Kelowna BC, V1Y 1J4
Contact: Ron Mattiussi, City Manager
Website: www.kelowna.ca

Tel: (250) 469-8500
Fax: (250) 861-7412

District of West Kelowna

Mount Boucherie Municipal Facility
2760 Cameron Road
West Kelowna, BC V1Z 2T6
Contact: Jason Johnson, CAO
Website: www.districtofwestkelowna.ca

Tel: (778) 797-1000
Fax: (778) 797-1001

The Corporation of the District of Peachland

5806 Beach Avenue
Peachland BC, V0H 1X0
Contact: Elsie Lemke, Administrator
Website: www.peachland.ca

Tel: (250) 767-2647
Fax: (250) 767-3433

The District of Lake Country

10150 Bottom Wood Lake Road
Lake Country BC, V4V 2M1
Contact: Alberto de Feo, CAO
Website: www.lakecountry.bc.ca

Tel: (250) 766-5650
Fax: (250) 766-0116

Westbank First Nation

301 – 515 Hwy 97 South
Kelowna BC, V1Z 3J2
E-mail: mail@wfn.ca
Website: www.wfn.ca

Tel: (250) 769-4999
Fax: (250) 769-4377

Regional District of Central Okanagan

1450 KLO Road
Kelowna BC, V1W 3Z4
Contact: Harold Reay, Chief Administrative Officer
Website: www.regionaldistrict.com

Tel: (250) 763-4918
Fax: (250) 763-0606

Meeting Rooms, Corporate Event Rentals

Peachland

Peachland Community Centre	4450 6th St RR 6 Peachland, BC V0H 1X6 (250) 767-2133	rec_clerk@peachland.ca http://www.peachland.ca/cms.asp?wpID=292
50+ Activity Centre	4450 6th St RR 6 Peachland, BC V0H 1X6 (250) 767-9133	50plus@telus.net http://www.peachland.ca/cms.asp?wpid=242
Peachland Little School House	1898 Brandon Lane Peachland, BC V0H 1X6 (250) 575-8226	school1898@gmail.com http://www.peachland.ca/cms.asp?wpID=186
Peachland Elementary	5486 Clements Crescent Peachland, BC V0H 1X5 (250) 860-8888	sryan@sd23.bc.ca http://www.ple.sd23.bc.ca/
4 th Street Place	4485 4th Street Peachland, BC V0H 1X5 (250) 767-2133	rec_clerk@peachland.ca http://www.peachland.ca/cms.asp?wpID=292

West Kelowna

Cove Lakeside Resort	4205 Gellatly Road West Kelowna, BC V4T 2k2 (250) 707-1800	www.covelakeside.com
Holiday Inn	2569 Dobbin Rd (Hwy 97) Westbank, BC V4T 2J6 1-877-660-8550	www.holidayinn.com
Lake Okanagan Resort	2751 Westside Rd N Kelowna, BC V1Z 3T5 (250) 769-3511	www.lakeokanagan.com
Mission Hill Family Estate Winery	1730 Mission Hill Road West Kelowna, BC V4T 2E4 (250) 768-6423	www.missionhillwinery.com

Quails Gate Winery	3303 Boucherie Road Kelowna, BC V1Z 2H3 (250) 769-4451	www.quailsgate.com
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Kelowna

Best Western Plus Kelowna Hotel & Suites	2402 Hwy 97 N Kelowna, BC (250) 860-1212	www.bestwesternkelowna.com
City of Kelowna Park & Facility Rentals	(250) 469-8800	http://www.kelowna.ca/CM/Pagee256.aspx
Coast Capri Hotel	1171 Harvey Avenue Kelowna, BC (250) 860-6060	www.coastcapri.com
Delta Grand Okanagan Resort & Conference Centre	1310 Water Street Kelowna, BC V1Y 9P3 (250) 763-4500	http://www.deltahotels.com/en/hotels/british-columbia/delta-grand-okanagan-resort/
Hotel Eldorado	500 Cook Road Kelowna, BC V1W 3G9 (866) 608-7500	www.hoteleldoradokelowna.com
Marriott Fairfield Inn & Suites	1655 Powick Road Corner of Hwys 97 & 33 Kelowna, BC V1X 4L1 (250) 980-7019	www.marriott-fairfield.com
Holiday Inn Express Kelowna Hotel & Conference Centre	2429 Hwy 97 North Kelowna, BC V1X 4J2 (250) 763-0500	www.kelownabc.hiexpress.com
Kelowna Banquet and Conference Centre	1685 Pandosy St. Kelowna, BC V1Y 1R1 (250) 863-4809	www.kbcckelowna.ca
Manteo Resort	3766 Lakeshore Road Kelowna, BC V1W 3L4 (250) 860-1031	www.manteo.com
Prestige Hotel	1675 Abbott Street Kelowna, BC V1Y 8S3 (250) 860-7900	www.prestigehotelsandresorts.com
Ramada Hotel & Conference Centre	2170 Harvey Avenue Kelowna (250) 250-860-9711	www.rpbhotels.com

Rotary Centre for the Arts	421 Cawston Avenue Kelowna, BC V1Y 6Z1 (250) 717-5304	www.rotarycentreforthearts.com
The Royal Anne Hotel	348 Bernard Avenue Kelowna BC V1Y 6N5 (250) 763-2277	www.royalannehotel.com
Tourism Kelowna Meeting Planner	http://www.tourismkelowna.com/meeting-planner	
University of British Columbia – Okanagan Campus	Conferences & Accommodation 1290 International Mews, Kelowna, BC V1V 1V8 Phone: 250-807-8050 Email: conferences.ubco@ubc.ca reservations.ubco@ubc.ca	http://okanagan.ubconferences.com/

Lake Country

Aspen Grove Golf & Banquet Facility	10303 Bottom Wood Lake Road Winfield, BC V4V 1T9 250- 766-3933	www.aspengrovegolf.ca
Boys & Girls Club	3130 Berry Road Winfield, BC 250-766-5277	
Chamber of Commerce	#40-9522 Main Street, Lake Country, BC V4V 2L9 250-766-5670 admin@lakecountrychamber.com	www.lakecountrychamber.com
Community Complex (George Elliot School)	10241 Bottom Wood Lake Road Winfield, BC V4V 1Y7 250-766-1485	www.ges.sd23.bc.ca
Creekside Theatre	10241 Bottom Wood Lake Road Winfield, BC V4V 1Y7 250-766-5669	www.creeksidetheatre.com
Gray Monk Winery	1055 Camp Road Okanagan Centre, BC V4V 2H4 (250) 766-3168	www.graymonk.com

Municipal Office	10150 Bottom Wood Lake Road Lake Country BC, V4V 2M1 250-766-5650	www.lakecountry.bc.ca
Oceola Fish & Game Club	11888 McGowan Rd. Lake Country, BC V4V 1J2 250-317-3017	www.oceola.ca
Okanagan Centre Hall	11099 Maddock Avenue Okanagan Centre, BC, V4V 2J4 250 766 5345	www.okanagacentre.net/ info@okanagacentre.net
Oyama Community Hall	15710 Oyama Rd Oyama, BC V4V 2E1 250-548-3204	www.oyamacommunityhall.ca
Winfield Arena	9830 Bottom Wood Lake Road Winfield, BC V4V 1T1 250-766-5650	
Winfield Curling Club	9830 Bottom Wood Lake Rd Winfield, BC V4V 1S7 250-766-3318	www.winfieldcurlingclub.com winfieldcurlingclub@shaw.ca
Winfield Memorial Hall	10130 Bottom Wood Lk Winfield, BC V4V 1Y7 250-766-4131	www.winfieldmemorialhall.com
Winfield Seniors Centre	9832 Bottom Wood Lake Rd 250-766 4220	

Office Space for Short Term Rent

BMM Office Solutions

Office rental (by the hour, day, week, month), virtual office, secretarial service, brochures, internet, phone jacks, photo copier, staff kitchen, board room, friendly tenants, waiting room, security alarm system.

Suite 200-1789 Harvey Ave

Kelowna, BC V1Y 6G4

Phone: 250-860-6688

Email: bmm@shawbiz.ca

GDK Solutions Inc.

Monthly office rentals, virtual office, boardroom facilities with internet access, reception and secretarial services.

www.gdksolutions.com

Suite 230, 1855 Kirschner Ave

Kelowna, BC V1Y 4N7

Phone: (250) 717-5777

Kelowna Innovation Centre (available Fall 2011)

Services include use of use of a desk, mailing address, meeting rooms, reception services and internet.

#201-1405 St. Paul Street

Kelowna, BC V1Y 2E4,

Phone: (250) 870-9028

Netropolis Business Centre

Full service business centre offering: Office rental, Canada post, shipping, packing, courier drop off, bill payment, conference centre, have your business meeting, cyber café, business cards, business cheques, letter heads, printing services.

125 Hwy 33 E Unit 104

Rutland Plaza Mall

Kelowna, BC V1X2A1

(250) 491-0151

Okanagan Computer Lab

Available for software and computer training, seminars, video conferencing and corporate presentations.

<http://www.okanagancomputerlab.com/index.htm>

Vintage View Centre
203-3500 Carrington Road
Westbank, BC V4T 3C1

Phone: (250) 707-0000

Email: shannon.taylor@microsurvey.com

Professional Image Office Centre

Full service office centre - boardroom and meeting room rentals , complete online internet services , personalized telephone answering service, mail and parcel handling, desktop publishing, word processing and data entry, digital photocopying and printing, transcriptions from micro-tapes, fax and email services, OCR document scanning.

<http://www.proimageofficecentre.com/services.html>

347 Leon Avenue, Suite #210
Kelowna, BC V1Y 8C7

Phone: (250) 861-4266

Email: info@proimageofficecentre.com

Queensway Business Centre

Meeting and conference rental, business services, admin services, documents, monthly shared office space.

<http://queenswaybc.com/offices.html>

200-369 Queensway Avenue
Kelowna, BC V1Y 8E6

Phone: (250) 861-5078

Spall Business Centre Ltd

Executive offices for lease, full service business centre.

1873 Spall Road
Kelowna, BC V1Y 4R2

Phone: (250) 860-0408

Networking Events, Seminar& Event Listings

2 nd Thursday	http://2ndthursday.ca
Downtown Kelowna Association	http://www.downtownkelowna.com
Kelowna Chamber of Commerce	http://www.kelownachamber.org
Lake Country Chamber of Commerce	http://www.lakecountrychamber.com
Peachland Chamber of Commerce	http://www.peachlandchamber.bc.ca
Uptown Rutland Business Improvement Area	http://www.uptownrutland.com
Westbank & District Chamber of Commerce	http://www.westbankchamber.com
What's Happening – Invest Kelowna	http://www.investkelowna.com/kelownaToday.html

Property & Tax Assessment

City of Kelowna	http://www.kelowna.ca/iProperty_Tax_Information/Scripts/pti001.cfm
District of Lake Country	http://www.lakecountry.bc.ca/siteengine/activepage.asp?PageID=129
District of Peachland	http://www.peachland.ca/cms.asp?wpID=205
District of West Kelowna	http://www.districtofwestside.ca/index.aspx?page=139
Regional District of Central Okanagan	http://www.regionaldistrict.com/departments/finance/finance_propertytax.aspx
Westbank First Nation	http://www.wfn.ca/taxation.asp

Small Business Planning

Canada Revenue Agency	http://www.cra-arc.gc.ca/tx/bsnss/menu-eng.html
Incorporating a Business	http://www.ic.gc.ca/eic/site/cd-dgc.nsf/eng/home
Planning Your Business Guide	http://www.investkelowna.com/documents/FriendlyUseBusinessPlanning-toprint.pdf
Project Management Templates	http://www.egovernment.tas.gov.au/project_management/supporting_resources/templates
Small Business BC Guide	http://www.investkelowna.com/documents/businessplanningguide.pdf
Small Business Start-Up Kit	http://www.investkelowna.com/documents/SmallBusinessBC_StartUpKit.pdf
Starting a Small Business Guide 2010	http://www.resourcecentre.gov.bc.ca/pdf/Start_SmlBusiness.pdf
University of British Columbia Small Business Accelerator	http://www.sba-bc.ca/
Writing a Business Plan	http://www.smallbusinessbc.ca/starting-a-business/business-planning

Statistics

BC Stats	http://www.bcstats.gov.bc.ca/
BC Small Business Profile	http://www.resourcecentre.gov.bc.ca/publications.htm
DataBC	http://www.data.gov.bc.ca/
BC Government Open Information	http://www.openinfo.gov.bc.ca/
Statistics Canada	http://www.statcan.gc.ca/start-debut-eng.html
BC Major Projects Inventory	http://www.gov.bc.ca/jti/major_projects_inventory.html
US Federal Statistics	http://www.fedstats.gov/
Wages & Salary	http://www.workingincanada.gc.ca/content_pieces-eng.do?lang=eng&cid=1
Regional Employment Projections	http://www.bcstats.gov.bc.ca/data/lss/repm.asp
Kelowna CMA Housing Stats	http://www.cmhc.ca/en/hoficlincl/homain/index.cfm
Canadian Industry Stats	http://www.ic.gc.ca/eic/site/cis-sic.nsf/eng/home
Small Business Financing Stats	http://www.sme-fdi.gc.ca/eic/site/sme_fdi-prf_pme.nsf/eng/Home
Small Business Reports by BC Stats	http://www.bcstats.gov.bc.ca/data/bus_stat/busind/sm_bus.asp#sbp
Small Business Quarterly	http://www.ic.gc.ca/eic/site/sbrp-rppe.nsf/eng/h_rd01251.html

Support organizations

Accelerate Okanagan

<http://www.accelerateokanagan.com/>

Focus is on helping entrepreneurs to start and grow technology companies in the Okanagan. They have a number of programs available:

- **KIC:Start Program** - Designed for entrepreneurs and companies needing access to a professional space to work and meet on an occasional basis as well as the various networking, workshops and training sessions that Accelerate Okanagan offers .
- **Venture Acceleration Program** - Hands on program that helps high potential technology companies accelerate their growth and maximize their opportunity. The program combines the KIC:Start Program (above), with needs assessment, hands on coaching, mentorship, business clinics, access to world class expertise and connections provincially, nationally and internationally.
- **BCIC Mentorship Program** - We offer access to the BCIC Mentor program that matches early stage technology CEOs and founders, identified by Accelerate Okanagan, with mentors of strong professional reputation, qualification and experience in the tech industry
- **ACETECH Market Validation Program** - For founders/ CEOs of new or growing technology companies who are wondering how to validate your product in the market. The ACETECH Market Validation Program is a go-to-market “boot camp” for technology

entrepreneurs. The program provides a structured process and one-on-one mentoring from an experienced technology CEO to help you get to market faster and with less risk.

Business Development Bank of Canada

http://www.bdc.ca/en/business_solutions/financial_services/default.htm

BDC is a financial institution wholly owned by the government of Canada. BDC plays a leadership role in delivering financial, investment and consulting services to Canadian small and medium-sized businesses. These services complement those of private sector financial institutions.

CAFÉ Okanagan

<http://www.cafecanada.ca/okanagan/>

The Canadian Association of Family Enterprise (CAFE) is a non-profit organization dedicated to the well being of the family in business. It was founded in 1983 by 14 entrepreneurs on the premise that family businesses share unique experiences not necessarily found in non-family businesses. We provide this support through the programming we offer, the resources and tools that have been designed to help facilitate communication, growth and successful succession of the business to another generation. A key philosophy of CAFE is the “sharing of experience” which is evident in our Personal Advisory Groups (PAG’s) where family members find support from their peers in a comfortable and confidential forum. Our Associate Members, which are local professionals and consultants, are instrumental in providing our membership with current and up-to-date information and strategies relating to the dynamic business environment we are all working within.

Canadian Council for Small Business & Entrepreneurship

<http://www.ccsbe.org/links.htm>

CCSBE is the only national membership-based organization in Canada whose goals are to promote and advance the development of small business and entrepreneurship through research, education and training, networking and dissemination of scholarly & policy-oriented information.

The Canadian Youth Business Foundation

<http://www.cybf.ca>

CYBF is a national charitable organization founded in 1996, provides start-up financing; a mentoring program and educational resources to enable Canadian entrepreneurs age 18 to 34 to create new business enterprises. They deliver these three core services in local communities across Canada through volunteer community organizations that have partnered with the Canadian Youth Business Foundation.

Centre Francophone de Service A L'Emploi – Kelowna

<http://www.cfseo.ca/>

Telephone: (250) 712-9213

Employment services for French speaking people or people whose preference is to receive services in French. Assistance with general job search, translation services as well as counselling to other services available.

Community Futures of the Central Okanagan

www.cfdcco.bc.ca

CFDCCO offers business development programs, counselling, planning assistance and funding to businesses which cannot access funding from traditional sources.

Downtown Kelowna Association

<http://www.downtownkelowna.com/>

The Downtown Kelowna Association is a non-profit organization dedicated to ensuring that the downtown Business Improvement Area (BIA) is a safe and desirable place to conduct business, live, work, play and enjoy through the cooperative efforts of its members and government.

Export Development Corporation

www.edc.ca

Not to be confused with Economic Development Corporation, EDC provides export *financing to the buyers of Canadian capital goods and services* in the form of direct loans, lines of credit and equity investments.

Jaycee's Downtown Youth Centre – Kelowna

Telephone: (250) 868-8541

Assistance with resume and cover letter preparation, interview skills and networking for individuals 16-29 years of age.

Small Business BC

www.smallbusinessbc.ca

Small Business BC is an organization that will provide you with information on what steps to take once you have your business idea, how to launch and license your business, and provide support for existing business.

Strategis – Industry Canada

<http://www.strategis.ic.gc.ca/engdoc/main.html>

Strategis is a one stop site for business information including business and consumer information, Business Management Tools, Financing tools, E-Commerce Tools, Government services on the internet

Trade British Columbia – Canada’s Pacific Gateway



BUSINESS CONNECTIONS

Build strategic business relationships and expand your business networks at home and abroad. Join the [B.C. Business Network](#)

<https://trade.britishcolumbia.ca/Buy/BCBusinessNetwork/Pages/home.aspx>



INVESTOR SERVICES

[Find](#) comprehensive business location information and take advantage of our customized services, including site-location reports, financial projections for your project, and hosted familiarization tours.

<https://trade.britishcolumbia.ca/Invest/Pages/Default.aspx>



EXPORT TOOLS, RESOURCES AND GUIDES

Export assistance for export-ready firms to access established and emerging markets is [available](#) at your fingertips. Learn more about entry into a new export market lately and check out our [Market Profiles](#).

<https://trade.britishcolumbia.ca/Export/About/Pages/ToolsToAssist.aspx>

<https://trade.britishcolumbia.ca/Export/Markets/Pages/default.aspx>



GLOBAL BUSINESS ACCELERATOR

Reduce the risk and cost for your company when entering new international markets. Read more about new business accelerators in Silicon Valley and San Francisco.

<https://trade.britishcolumbia.ca/Export/Pages/GBACalifornia.aspx>



VENTURE CAPITAL

Access the [B.C. Capital Renaissance Capital Fund](#) and find additional [resources](#) for equity and capital. Read more about new venture capital fund services coming on-stream.

<http://www.tted.gov.bc.ca/TRI/Pages/default.aspx>

Western Economic Diversification

www.wd.gc.ca

WED provides new and alternative sources of capital for small and medium-sized businesses through partnerships with financial institutions in the form of loan programs. These programs target industry sectors important to Western Canada, specifically advanced technology, information technology and telecommunications, agriculture value-added processing and general growth capital programs for companies in traditional industries.

Women's Enterprise Centre

<http://www.wes.bc.ca/>

WEC is BC's leading resource for women entrepreneurs, offering skills development, empowerment lending, free business guidance, business resources, networking and events.

Trade/Industry Training

Certified International Trade Professional Training
 Industry Training
 Trades Training BC

<http://www.fitt.ca/home.htm>
<http://www.aved.gov.bc.ca/industrytraining/>
<http://www.tradetrainingbc.ca/>

Trade Show Listing (Small Business BC)

http://www.smallbusinessbc.ca/sbbcfiles/tradeshows_directory_2011.pdf

Video Conference Facilities

<p>Community Futures of the Central Okanagan</p> <p>The Landmark Technology Centre #110-1632 Dickson Avenue Kelowna, BC Canada V1Y 7T2 Phone: (250) 868-2132 E-Mail: info@cfdccco.bc.ca</p>	<p>University of British Columbia Okanagan</p> <p>Centre for Teaching and Learning Patricia Wohlgemuth Phone: (250) 807-9293 E-mail: patricia.wohlgemuth@ubc.ca</p>
<p>Women's Enterprise Centre</p> <p>Suite 201, 1726 Dolphin Avenue Kelowna, BC, V1Y 9R9 Phone: (250) 868-3454 Email: inquiry@womensenterprise.ca</p>	

Central Okanagan Economic Development Commission

Because the Okanagan lifestyle is such a draw for many, the Central Okanagan Economic Development Commission provides vivid details on quality of life and business climate for those interested in bringing their business to the Central Okanagan. The information available reflects what matters to people when considering moving a business or starting one in a new area (i.e. location, climate, housing, healthcare, protective services, recreation, culture and social amenities).

www.investkelowna.com

Our Programs

Business Enhancement Program - provides focused assistance to existing local business and new business start-ups; providing one-on-one support, resources and assisting with business planning.

Contact Business Development Officer, Corie Griffiths at cgriffiths@investkelowna.com or 250-469-6283

Foreign Direct Investment Program - provides assistance and support to companies seeking investment as well providing assistance to companies looking to locate to the Central Okanagan.

Contact Business Development Officer, Corie Griffiths at cgriffiths@investkelowna.com or 250-469-6283

Foreign Skilled Worker Program & BC PNP Assistance - helps to provide information to Central Okanagan employers on how to hire foreign workers and is the liaison with post secondary institutions in the Central Okanagan to facilitate opportunities to retain a skilled workforce in the Region. Assists temporary foreign workers, provincial nominees, students, investors, and business owners to navigate the several programs available that allow them to work in BC. Actively promotes the Region to young families as a place to move, live, work and invest.

Contact Woody Cross at wcross@investkelowna.com or call (250) 826-3997

Okanagan Young Professionals - is an initiative that is uniting the Regions talent base and business community in order to cultivate a dynamic environment for individuals in their 20's and 30's. By fostering strategic partnerships with groups already active in this space, OYP will add value through team participation and strong advocacy throughout the Region.

Contact Michael Blonde at mblonde@investkelowna.com or (250) 575-9272

metabridge—an event series which was established to accelerate British Columbia Technology startups through connection and collaboration with companies in California's Silicon Valley. Events are focused on linking emerging technology companies with business partnerships, experienced industry veterans for board, advisory, and investment primarily from the Bay Area.

Contact Michael Blonde at mblonde@investkelowna.com or (250) 575-9272

Agricultural Support Program - provides one-on-one support to agriculture-related businesses; providing responsive, focused assistance to the agricultural sector, and to connect businesses with promotion & marketing opportunities. Current projects include the development of an artisan agriculture incubator facility at Fintry Farm and development of a local quality control and regulatory program to encourage world class quality in the production of fine food products.

Contact Keith Duhaime at kduhaime@investkelowna.com or (250) 762-5873

Technology Expansion Program - assists in growth and development within the High Technology Sector; promotes the profile locally and internationally for Central Okanagan as a high technology centre within BC and the Pacific Northwest.

Contact Andy Curtis at info@investkelowna.com

Export Program - provides one-on-one assistance to companies in the Central Okanagan to assess their export readiness. The program is currently developing a marketing strategy around opportunities to showcase products made in the Okanagan, and identifying and communicating regulatory changes in the international marketplace.

Contact Richard Takai at rtakai@investkelowna.com or (250) 801-9020

Additional Services

- Work with companies seeking to locate in the Central Okanagan; (site selection, commercial/industrial space location).
- Work with groups of companies within specific industry sectors to ensure new markets developed (i.e. assist with market diversification strategy development; participation in trade

shows and other initiatives).

- Newsletter (distributed bi-weekly to up to 2,200 businesses), Twitter, Facebook, LinkedIn, YouTube, Blog
- Information on the Central Okanagan economy and cluster groups –from demographics to industry trends
- Direction to key contacts in the public and private sectors, introduction to other businesses
- Assistance with challenges to growth and expansion
- Provide education seminars to local business. Topics have included Exporting and Importing, Market Diversification, How to Hire a Foreign Skilled Worker, Government Procurement Opportunities, Access to Capital, Succession Planning, Franchise Forum, and Financing Resources.

Business Enhancement | Business Facilitation | Business Attraction

Our Mission

“Working in partnership to facilitate a healthy, dynamic and sustainable community economy supporting existing businesses and encouraging appropriate new business investment.”

GROWING BUSINESS. IT'S IN OUR NATURE.

Robert Fine

Director of Economic Development

rfine@investkelowna.com

(250) 469-6234